



Family Selection At Grand Palladium Select Costa Mujeres

CATEGORY	5*
ADDRESS	Boulevard Calle Viabilidad Paseo Murejes, Mz 1, Lt 10, Sm 3 C.p 77400 Cancún, Quientana Roo, México.
TELEPHONE	+529988685200
E-MAIL	Efamilyhost.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2018
LAST REFURBISHED	2023
TYPE OF HOTEL	Holiday Resort, Family friendly .
BOARD BASIS	All Inclusive Premium.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Day pass*
Night pass*	Early Check In**	Late check out**
Upgrade***	Express Check-Out	Courtesy shower
Customer Service	Babysitter**	Fax Service*
Copy services*	Custody Service	Newspapers
Valet parking	Wake-up call	Bellboys

Observations: *Extra charge **On request ***Extra charge & On request.

SERVICES

Fire alarm	WIFI Premium	Room Service 24h
Waiter service in the pool	Waiter service on the beach	Dine around**
Car rental*	Concierge service	PC internet connection
Pool towel	Internal transport**	Medical service***
Laundry service*	24-hour security	Parking
Valet parking*	Bicycle parking	Info Tours
Shuttle service***	Bali Beds***	

Observations: *Extra charge **On request ***Extra charge and on request

HOTEL FACILITIES

Num. rooms 180	Rest. Show cooking dine around 2	Rest. a la carte dine around 9
Sports Bar Dine Around 1	Snack bar Dine Around 2	Sky Lounge Bar Dine Around 2
Buildings 2	Lobbies 1	Lifts: 1
Swimming pools: 5	Restaurant-Gastronomic Performance 2	Bars Dine around • 24
Beach club Dine around • 2	Bars: 2	A la carte Rest.: 1
Miniclub /Babyclub /TeenClub	Sporting facilities	
Conference rooms	Rafa Nadal Tennis Centre	Outdoor Jacuzzi
Catholic Church	Zentropia Palladium Spa & Wellness	Wellness room*
Boutique •	Gym	Gift Shop •

HOTEL FACILITIES

Hairdresser• Jewelry• Sports facilities

Observations: *Extra charge



ACCESS

Airport km: 29

Taxi min: 35

Approx price €: -



DISABLED

Accessible rooms: 2

Level access: Yes

Pool Access: Yes



BEACH

Lifeguard: Yes

Beach Access: Acceso Directo

Sand color: White Sand



B. CENTER

Banquet: 12

Total Area m2: 1500

Max Capacity: 900



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Ice cream shop					
Grand Gelateria	10:00am-06:00pm	-	-	-	Gp
À la Carte Restaurant Dine Around					
Portofino (Italian Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Zona De Village
El Dorado (Steak House)	Dinner :06:00pm-11:00pm	✓	✓	-	Village
Chang Thai (Thai Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Zona De Village
Sumptuori (Japanese Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Village
Boghali (Indian Cuisine)	Dinner :06:00pm-11:00pm	-	-	-	Village
La Adelita (Mexican Cuisine)	Dinner :06:00pm-11:00pm	-	-	-	Village
Restaurante La Boheme	Dinner :05:30pm-10:30pm	✓	-	-	Trs ***
Restaurante Tentazione	Dinner :05:30pm-10:30pm	✓	✓	-	Trs ***
Restaurante El Gaucho	Dinner :05:30pm-10:30pm	✓	✓	-	Trs ***
Pizzeria					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
Snack bar dine around					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Gp
Food Corner Trs	12:00pm-04:00pm	-	-	-	Trs ***
Sport bar dine around					
Xtra Time Sports Bar	12:00am-12:00am	-	-	-	Zona De Village
Other Bars Dine Around					
Bar Aqua	06:00pm-02:00am	-	-	-	Village
Habits Healthy Bar****	10:00am-08:00pm	-	-	-	Zentropia Palladium Spa & Wellness
Bar Theater	07:30pm-11:00pm	-	-	-	Village
Rafa Nadal Tennis Centre Bar	08:00am-04:00pm	-	-	-	Rafa Nadal Tennis Centre
Sky lounge dine around					
Eclipse Sky Bar	06:00pm-02:00am	-	-	-	Village
Gravity Sky Bar	06:00pm-02:00am	-	-	-	Trs ***
A la carte Restaurants					
The Nest	Breakfast:07:00am-11:00am Dinner :06:00pm-11:00pm	✓	-	-	Family Selection
Bars in Restaurants					
Bar (The Nest)	07:00am-11:00pm	✓	-	-	Family Selection
Restaurant -Gastronomic Performance-					
Chic Cabaret & Restaurant*	Dinner :07:30pm-11:00pm	✓	✓	-	Village
Le Petit Chef*	07:00pm-11:00pm	✓	✓	-	Gp
Pool bars					
Bar Es Niu	10:00am-06:00pm	-	-	-	Family Selection
Rest. Show Cooking "Dine around"					

Name	Opening hours	Reservation	Dress code	Smoking area	Location
<i>Isla Blanca</i>	Breakfast: 07:00am-11:00am Lunch : 12:30pm-03:30pm Dinner : 06:30pm-10:30pm	-	-	-	Grand Palladium
<i>Restaurante Capricho</i>	Breakfast: 07:00am-11:30am Lunch : 01:00pm-04:00pm	✓	✓	-	Trs ***
Coffee shop					
<i>Piacere Coffee Shop</i>	08:00am-11:00pm	-	-	-	Village
Bars in Rest. "Dine Around"					
<i>Bar Portofino</i>	Dinner : 06:00pm-11:00pm	-	-	-	Rest. Portofino
<i>Bar Adelita</i>	Dinner : 06:00pm-11:00pm	-	-	-	Rest. Adelita
<i>Bar Sumptuori</i>	06:00pm-11:00pm	-	-	-	Dentro Del Restaurante Sumptuori
<i>Bar El Dorado</i>	Dinner : 06:00pm-11:00pm	-	-	-	Rest. El Dorado
<i>Bar Chic Cabaret ***</i>	Dinner : 08:00pm-11:00pm	✓	✓	-	Rest. Chic Cabaret
<i>Bar Chang Thai</i>	Dinner : 06:00pm-11:00pm	✓	✓	-	Rest. Chang Thai
<i>Bar (Bhogali)</i>	06:00pm-11:00pm	✓	✓	-	Dentro Del Restaurante Boghali En Zona De Village
<i>Bar Poseidon</i>	11:30am-04:30pm	-	-	-	Dentro Restaurante Posedon
<i>Bar Santé (Tapeo & La Bohème)</i>	05:30pm-11:00pm	-	-	-	Trs ***
<i>Bar (El Gaucho)</i>	10:30-10:30pm	✓	✓	-	Trs ***
Lobby bars "Dine Around"					
<i>Costa Mujeres Lobby Bar</i>	10:00am-11:00pm	-	-	-	Lobby Gp
<i>Bar (Aurum)</i>	06:00am-11:00pm	-	-	-	Trs ***
Pool bars "Dine Around"					
<i>Splash Pool Bar</i>	09:00am-08:00pm	-	-	-	Piscina Splash
<i>Fizz Pool Bar</i>	10:00am-06:00pm	-	-	-	Fizz Gp
	10:00am-07:00pm	-	-	-	Trs ***
Beach Bars "Dine Around"					
<i>Dunan Beach Bar</i>	10:00am-06:00pm	-	-	-	Beach - Family Selection
<i>Gaia Beach Bar</i>	10:00am-07:00pm	-	-	-	Trs ***
snack bar					
<i>Food Corner Fs</i>	12:00pm-04:00pm	-	-	-	Family Selection
Beach Club "Dine Around"					
<i>Poseidon Beach Restaurant</i>	Lunch : 11:30am-04:30pm	-	-	-	Gp
<i>Restaurante Helios</i>	Breakfast: 07:00am-11:00am Lunch : 12:30pm-04:00pm Dinner : 06:00-11:00pm	-	-	-	Trs ***

*Extra charge

** Adults over 18 with an extra charge

Observations: *** Adults over 18

**** Exclusive for Zentropia Palladium Spa & Wellness customers

ROOMS

TOTAL:180	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
Number of rooms	81	18	17	18	8	11	13	6	5	3
m ²	66	66	66	66	100	100	100	100	136	136
2 Beds Queen Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	-	✓	✓	-	✓	-	✓	✓	✓
Separate shower	-	✓	✓	-	-	-	-	-	-	-
In-room shower	-	-	-	✓	✓	-	✓	-	-	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	-	-	-	-	-

TOTAL:180

	Fs Junior Suite Beachside	Fs Junior Suite Access Pool Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
Jacuzzi	-	-	-	-	-	-	-	✓	-	-
Jacuzzi on the terrace	-	-	-	-	-	✓	✓	✓	✓	✓
Balinese bed on terrace	-	-	-	-	✓	-	✓	✓	-	-
Double sink separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	✓	-	✓	✓	✓
Sofa Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Dining room	-	-	-	-	-	-	-	-	✓	-
Balcony or terrace	-	✓	✓	✓	✓	-	✓	-	-	✓
Balcony with furniture	-	✓	-	-	-	✓	-	✓	-	-
Terrace with furniture	✓	✓	✓	✓	✓	-	✓	-	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	✓	-	✓	✓	✓	✓	✓	✓	-	-
USB charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Flat-screen TV 55"	-	-	-	-	-	-	-	-	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Nespresso coffe maker*	-	-	✓	-	-	✓	-	-	-	-
Nespresso coffee maker	✓	✓	-	✓	✓	-	✓	✓	✓	✓
Bathroom amenities	-	-	-	✓	-	-	✓	-	✓	✓
Amenities "Family Selection"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cot***	✓	✓	✓	✓	-	-	-	-	-	✓
Hair straightener**	-	-	✓	-	✓	-	-	✓	-	✓
Pillow menu*	-	-	-	-	✓	✓	-	-	✓	-
Pillow menu	✓	✓	✓	✓	-	-	✓	✓	-	✓
Wake-up call	✓	✓	✓	-	✓	✓	-	-	✓	-
VIP-Services	-	-	-	-	-	✓	-	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	-	✓	-	✓	✓	✓	✓	✓	✓	✓
Turn-down service	✓	✓	✓	✓	-	✓	✓	-	✓	✓
Telephone*	✓	✓	✓	✓	✓	✓	-	-	-	✓
Cordless phone	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wireless phone*	✓	-	-	-	-	-	-	-	-	-
Wine climatiser	-	-	-	-	✓	-	-	-	-	✓
	✓	-	✓	✓	✓	✓	✓	✓	✓	✓
	-	-	-	-	-	-	-	-	-	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Air conditioning	✓	✓	✓	✓	✓	-	-	-	-	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Crib**	-	-	-	✓	✓	-	✓	-	✓	✓
Direct access to swimming pool	-	-	-	-	✓	-	-	-	✓	-
	-	-	-	-	-	-	-	-	✓	-

TOTAL:180

	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
Steam iron*	-	-	✓	-	✓	-	✓	✓	✓	-
24-hour room service	✓	✓	✓	✓	✓	-	-	-	-	✓
Room Service	-	-	-	-	-	✓	✓	✓	✓	-
Breakfast private area	-	-	-	-	-	-	-	-	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	-	-	-	-	✓	-	-	-	-	-
Pack and unpack suitcases	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Spa tub preparation ***	-	-	-	-	-	-	-	-	-	✓
Late check out 2pm subject to availability	-	-	-	-	-	-	-	-	✓	✓
Preferential Balinese beds**	-	-	-	-	-	-	-	-	✓	✓
Check-out Service	✓	✓	✓	✓	-	-	-	-	-	✓
Beach bag	✓	✓	✓	-	✓	✓	✓	-	✓	✓
Nightly amenity	✓	✓	✓	✓	✓	-	✓	✓	✓	✓
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Garden View	-	✓	-	-	✓	-	-	-	✓	-
Sea view	-	-	✓	-	-	-	✓	-	✓	-
Front sea view	-	-	-	✓	-	-	-	✓	-	-
Partial sea view	-	-	-	-	✓	✓	-	-	-	-
Garden view	✓	-	-	-	-	✓	-	-	-	-
located a few steps from the beach	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
located near the pool	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

 **POOLS**

Name	Type	Opening hours	Location
Splash Pool	Family	08:00am-08:00pm	Grand Palladium
Aqua Park	Children	08:00am-08:00pm	Grand Palladium
Fizz Pool	Family	08:00am-08:00pm	Grand Palladium
Trs Pool	Adults	08:00am-08:00pm	Trs
Es Niu Pool	Family	08:00am-08:00pm	Family Selection

 **KIDSCLUB**

Baby Club

Kids Club

Teens Club



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities

Water slides	Steam rooms
Hot and cold water whirlpools	Dry and moist sauna
Relaxation area	"Eco meditative" cold bath
Ice cabin	Sensations shower

Services Spa

Beauty	Massages
Facial treatments	Body treatments
Lockers	

Fitness

Gym	Dressing room
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Observations: *Extra charge



FAMILY SELECTION

Private reception with kids club area	Family Butler and Pool Butler Service	special bracelet
Exclusive restaurant for breakfast and dinner	Exclusive pool with sun loungers and food service	Exclusive beach area with loungers
Amenities upon arrival	Preference list for stay	Exclusive house wine in restaurants



FAMILY SELECTION

Preferential Rate for Chic Cabaret

Daily Premium Minibar

Nespresso coffee machine in rooms

Premium Drinks

Night Courtesy Service

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